



## CPDMH Senior Friendly Plan

FY 2019-20

Quality Dimension	Carleton Place and District Memorial Hospital									Accountability SMT: Senior Management Team LT: Leadership Team	Action Plans	Status Update
	Indicator	Definition	Baseline	Target	Interpretation for this indicator ↑ = a higher rate is better ↓ = a lower rate is better	Q1 2019-20	Q2 2019-20	Q3 2019-20	Q4 2019-20			
Senior Friendly Plan	Reduce Functional Decline for patients aged 65 yrs or older admitted to the M/S unit by promoting "Eat in a Seat" for 2 meals/day for patients who meet criteria.	Patients, aged 65 years and older on the M/S Unit, who meet criteria will be assisted up to a chair for at least 2 meals per day.	0%	75%	↑	N/A	N/A	N/A		SMT: Joyce LT: Jennifer	<p>A) Develop criteria to determine patients eligible to be up in chair for meals and how to include in care plan by June 30th, 2019</p> <p>B) Develop audit report.</p> <p>C) Launch new program and educate staff in July 2019.</p> <p>D) Initiate program in August 2019</p> <p>E) Begin audits (5/month) in August to determine compliance.</p>	Target roll out at CPDMH week of Feb 3rd, audits for baseline at CPDMH underway.
	Access to community services on discharge	Patients age 65 years and older discharged home from the Med/Surg Unit will be provided brochures on accessible community support services	0 baseline	100% start in Q2	↑	N/A	N/A	N/A		SMT: Joyce LT: Hannah	<p>A) Develop brochure in June 2019</p> <p>B) Add instructions on discharge record to provide patient with brochure</p> <p>C) Begin distribution in Q2.</p> <p>D) Include question in post discharge survey: "Did you receive a copy of the brochure on discharge?"</p>	Brochure approved by PFAC, Patient Care, and sent to printers. Distribution to begin when brochures received in February